

# SPRAGUE<sup>SM</sup>

*A Pest Solutions Company*

## **BED BUG CLIENT LEARNING PROGRAM DESCRIPTION**

Successful companies know that the most effective way to improve is to develop the team responsible for delivering the results. To help you accomplish this, Sprague Pest Solutions has created Client Learning Programs that target specific knowledge gaps related to pest prevention.

Client Learning Programs are designed with the specific intent of sharing essential information on pest biology, prevention, and action strategies when pests are discovered. Most importantly, our experts emphasize the key risks associated with pest activity, enabling your team to make smart decisions that protect your brand. Your investment in your staff can increase early detection of emerging pest issues that helps you avoid a severe infestation.

An informative Bed Bug learning session benefits both executive and housekeeping staff. The interactive, discussion format can be customized based on your goals, objectives and the participants in the program. The program may include:

- Bed Bug Identification
- Bed Bug Behavior & Biology
- Inspecting for Bed Bug Activity
- Action Strategies in Case of Discovery
- Treatment Options for Bed Bugs
- Health & Operational Risks Associated with Bed Bugs

Additionally, participants will receive Job Aides summarizing key information with images to assist in pest identification. Participants will also receive a Certificate of Completion.

Learning programs are geared for three audiences:

1. Housekeeping and/or Maintenance (40-55 Employees). Duration: 1 hour
2. Executive Team (5-10 Employees) Duration: 1 hour
3. Train-the-Trainer (1-2 Employees) Duration: 1 hour

Programs are priced separately to accommodate the individual needs of each property.

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